



Frequently Asked Questions about Summer 2020

SUSPENDED PROGRAMMING

Why have you decided to cancel summer programming?

After much thought, prayer, and counsel, we decided that making this difficult short-term decision is best for our long-term sustainability. To read more, Executive Director, Tiffany Staman, has written a letter announcing this decision. It can be found on our website, www.calvincrest.com.

Is there any chance of coming up to camp at all this summer?

We are prayerfully watching everything that is happening with this pandemic. Though we will not be running any summer programming, we are open to the possibility that there may be new and creative ways that we could host people at Calvin Crest later this summer or in the fall. If and when we discover ways that we are able to open to guests, we will communicate about those on the Cone and our website.

What does this mean for guest groups scheduled to come during the summer months?

We will be working with individual guest groups on a case-by-case basis. If you are a part of a guest group, please contact your group leader for more specific information.

What does this mean for the fall Outdoor School, guest groups, and hosted programs?

At this time, we are planning to host all types of groups in the fall. As the situation with Covid-19 progresses, we will make decisions based on governmental orders, school district decisions, and individual groups. We will remain in communication with school officials, group leaders, and program participants as those decisions are being made and finalized.

REGISTRATION AND REFUNDS

I have already registered for summer 2020. What does this mean for my deposit?

You may request a full refund for your deposit. Refunds will be made in the manner in which we received payment. We also humbly ask that you consider donating all or a portion of your deposit to help us weather this financial crisis. Please email calvinreg@calvincrest.com for refund requests and donations associated with your deposit.

When can I expect to receive my refund?

Calvin Crest is facing a significant cash flow shortage due to the loss of 100% of our revenue. If you are able to wait on receiving your refund, we would appreciate your patience and grace. If you are facing dire circumstances and need your refund right away, we will process it as soon as possible. Please email calvinreg@calvincrest.com to indicate your timeframe for receiving your refund.



Can I donate all or a portion of my deposit?

Yes! All or a portion of your deposit may be donated to Calvin Crest to allow us to serve future generations. Calvin Crest is a 501c3 non-profit organization, and donations are tax deductible to the full extent of the law.

Can I apply my deposit to summer 2021?

Unfortunately, we are not able to apply your deposit to the following summer.

QUESTIONS ABOUT STAFF AND SUPPORTING CALVIN CREST

What does this decision mean for your summer staff?

Because we will not have summer programming, we will not be hiring summer staff as planned. We have contacted those who had been offered summer positions to let them know of this development.

What does this decision mean for your year round staff?

You may already know that all of our current staff have been furloughed since March 13. In light of this recent decision to suspend summer programming and its implications for our ability to provide work, we have had to make some very difficult decisions and some staff have been laid off. There are still some staff who continue to be furloughed for the time being and decisions will be made regarding their employment as the situation continues to develop.

Are you aware of the Paycheck Protection Program offered by the Small Business Administration?

Yes. Our Board and Executive Director have been working hard since the beginning of this crisis to explore all possible options to reduce expenses, defer payments, and care for staff. This includes applying for a loan through the SBA. If the loan comes through, we may be able to offer work to some of our staff for the period of time dictated by the loan.

How can I pray for Calvin Crest?

We are grateful for the Calvin Crest community surrounding us in prayer. Please pray for our Board and Leadership as we continue to prayerfully discern where we are called as an organization in this season. You can be praying for our year round staff as we navigate this situation personally and as a community. Please also pray for our staff and campers who were planning on being here for camp this summer and are dealing with the grief and disappointment of those plans being changed due to our circumstances.

How can I make a financial gift?

Calvin Crest is a 501c3 non-profit organization, and donations are tax deductible to the full extent of the law. You can make a one-time or a recurring monthly financial contribution anytime at: <https://www.calvincrest.com/about-us/support-our-ministry/> .



I still have more questions. Who should I contact?

You are welcome to leave a message on our general voicemail (559.772.4040) and someone will respond to your message as we are able. Specific questions in the following areas can be directed to the following people via phone or email:

Questions about the decision to suspend summer program or financial donations:

Tiffany Staman, Executive Director - tiffany@calvincrest.com

Questions about registration refunds:

Registration Department - calvinreg@calvincrest.com

Questions about our currently suspended or future program camps:

Joel Gist, Program Director - joel@calvincrest.com

Questions about the Outdoor School:

Christina Melahn, Outdoor School Director - christina@calvincrest.com